

## Section 1: 10-Q (10-Q)

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

### FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2019

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

COMMISSION FILE NUMBER: 001-33865

## TRIPLE-S MANAGEMENT CORPORATION

Puerto Rico

(State or other jurisdiction of incorporation or organization)

66-0555678

(I.R.S. Employer Identification No.)

1441 F.D. Roosevelt Avenue

San Juan, Puerto Rico

(Address of principal executive offices)

00920

(Zip code)

(787) 749-4949

(Registrant's telephone number, including area code)

Not applicable

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes  No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files).

Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See definitions of "large accelerated filer", "accelerated filer", "smaller reporting company", and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Non-accelerated filer

Accelerated filer

Smaller reporting company

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

Yes  No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

<u>Title of each class</u>	<u>Outstanding at March 31, 2019</u>
Common Stock Class A, \$1.00 par value	950,968
Common Stock Class B, \$1.00 par value	22,156,051

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common Stock Class B, \$1.00 par value	GTS	New York Stock Exchange (NYSE)

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TRIPLE-S MANAGEMENT CORPORATION

FORM 10-Q

For the Quarter Ended March 31, 2019

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**Part I – Financial Information****Item 1. Financial Statements****Triple-S Management Corporation***Condensed Consolidated Balance Sheets (Unaudited)**(dollar amounts in thousands, except share data)*

	<b>March 31, 2019</b>	<b>December 31, 2018</b>
<b>Assets</b>		
Investments and cash:		
Fixed maturities available for sale, at fair value	\$ 1,211,391	\$ 1,199,402
Fixed maturities held to maturity, at amortized cost	1,877	2,492
Equity investments, at fair value	285,514	279,164
Other invested assets, at net asset value	82,859	74,015
Policy loans	9,778	9,469
Cash and cash equivalents	95,816	117,544
Total investments and cash	<u>1,687,235</u>	<u>1,682,086</u>
Premiums and other receivables, net	660,209	628,444
Deferred policy acquisition costs and value of business acquired	218,839	215,159
Property and equipment, net	81,514	81,923
Deferred tax asset	63,951	79,010
Goodwill	25,397	25,397
Other assets	59,334	48,229
Total assets	<u>\$ 2,796,479</u>	<u>\$ 2,760,248</u>
<b>Liabilities and Stockholders' Equity</b>		
Claim liabilities	\$ 877,964	\$ 936,789
Liability for future policy benefits	367,726	361,495
Unearned premiums	80,711	82,990
Policyholder deposits	174,543	174,110
Liability to Federal Employees' Health Benefits and Federal Employees' Programs	48,863	44,926
Accounts payable and accrued liabilities	309,701	275,228
Deferred tax liability	6,582	3,245
Long-term borrowings	28,086	28,883
Liability for pension benefits	31,145	31,274
Total liabilities	<u>1,925,321</u>	<u>1,938,940</u>
Stockholders' equity:		
Triple-S Management Corporation stockholders' equity		
Common stock Class A, \$1 par value. Authorized 100,000,000 shares; issued and outstanding 950,968 at March 31, 2019 and December 31, 2018, respectively	951	951
Common stock Class B, \$1 par value. Authorized 100,000,000 shares; issued and outstanding 22,156,051 and 21,980,492 shares at March 31, 2019 and December 31, 2018, respectively	22,156	21,980
Additional paid-in capital	35,415	34,021
Retained earnings	796,756	761,970
Accumulated other comprehensive income	16,559	3,062
Total Triple-S Management Corporation stockholders' equity	<u>871,837</u>	<u>821,984</u>
Non-controlling interest in consolidated subsidiary	(679)	(676)
Total stockholders' equity	<u>871,158</u>	<u>821,308</u>
Total liabilities and stockholders' equity	<u>\$ 2,796,479</u>	<u>\$ 2,760,248</u>

See accompanying notes to unaudited condensed consolidated financial statements.

**Triple-S Management Corporation**

Condensed Consolidated Statements of Earnings (Unaudited)

(dollar amounts in thousands, except per share data)

	Three months ended	
	March 31,	
	2019	2018
<b>Revenues:</b>		
Premiums earned, net	\$ 768,002	\$ 752,034
Administrative service fees	2,632	3,348
Net investment income	15,376	13,755
Other operating revenues	1,577	1,071
Total operating revenues	<u>787,587</u>	<u>770,208</u>
Net realized investment gains	1,315	2,942
Net unrealized investment gains (losses) on equity investments	19,669	(16,199)
Other income, net	1,169	1,163
Total revenues	<u>809,740</u>	<u>758,114</u>
<b>Benefits and expenses:</b>		
Claims incurred	623,190	618,989
Operating expenses	132,663	133,134
Total operating costs	<u>755,853</u>	<u>752,123</u>
Interest expense	1,788	1,690
Total benefits and expenses	<u>757,641</u>	<u>753,813</u>
Income before taxes	52,099	4,301
Income taxes	17,316	387
Net income	34,783	3,914
Less: Net loss attributable to non-controlling interest	3	-
<b>Net income attributable to Triple-S Management Corporation</b>	<u>\$ 34,786</u>	<u>\$ 3,914</u>
<b>Earnings per share attributable to Triple-S Management Corporation</b>		
Basic net income per share	\$ 1.53	\$ 0.17
Diluted net income per share	\$ 1.52	\$ 0.17

See accompanying notes to unaudited condensed consolidated financial statements.

**Triple-S Management Corporation**

*Condensed Consolidated Statements of Comprehensive Income (Unaudited)*

*(dollar amounts in thousands)*

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	Three months ended	
	March 31,	
	2019	2018
Net income	\$ 34,783	\$ 3,914
Other comprehensive income (loss), net of tax:		
Net unrealized change in fair value of available for sale securities, net of taxes	13,441	(6,894)
Defined benefit pension plan:		
Actuarial loss, net	56	131
Total other comprehensive income (loss), net of tax	13,497	(6,763)
Comprehensive income (loss)	48,280	(2,849)
Comprehensive loss attributable to non-controlling interest	3	-
<b>Comprehensive income (loss) attributable to Triple-S Management Corporation</b>	<b>\$ 48,283</b>	<b>\$ (2,849)</b>

See accompanying notes to unaudited condensed consolidated financial statements.

**Triple-S Management Corporation**

Condensed Consolidated Statements of Stockholders' Equity (Unaudited)

(dollar amounts in thousands)

	Class A Common Stock	Class B Common Stock	Additional Paid-in Capital	Retained Earnings	Accumulated Other Comprehensive Income (Loss)	Triple-S Management Corporation Stockholders' Equity	Non-controlling Interest in Consolidated Subsidiary	Total Stockholders' Equity
<b>Balance, December 31, 2018</b>	\$ 951	\$ 21,980	\$ 34,021	\$ 761,970	\$ 3,062	\$ 821,984	\$ (676)	\$ 821,308
Share-based compensation	-	177	1,409	-	-	1,586	-	1,586
Repurchase and retirement of common stock	-	(1)	(15)	-	-	(16)	-	(16)
Comprehensive income (loss)	-	-	-	34,786	13,497	48,283	(3)	48,280
<b>Balance, March 31, 2019</b>	<u>\$ 951</u>	<u>\$ 22,156</u>	<u>\$ 35,415</u>	<u>\$ 796,756</u>	<u>\$ 16,559</u>	<u>\$ 871,837</u>	<u>\$ (679)</u>	<u>\$ 871,158</u>
<b>Balance, December 31, 2017</b>	\$ 951	\$ 22,627	\$ 53,142	\$ 785,390	\$ 51,254	\$ 913,364	\$ (682)	\$ 912,682
Share-based compensation	-	285	106	-	-	391	-	391
Repurchase and retirement of common stock	-	(580)	(14,095)	-	-	(14,675)	-	(14,675)
Comprehensive income (loss)	-	-	-	3,914	(6,763)	(2,849)	-	(2,849)
Cumulative effect adjustment due to implementation of ASU 2016-01	-	-	-	39,882	(39,882)	-	-	-
<b>Balance, March 31, 2018</b>	<u>\$ 951</u>	<u>\$ 22,332</u>	<u>\$ 39,153</u>	<u>\$ 829,186</u>	<u>\$ 4,609</u>	<u>\$ 896,231</u>	<u>\$ (682)</u>	<u>\$ 895,549</u>

The accompanying notes are an integral part of these financial statements.

**Triple-S Management Corporation***Condensed Consolidated Statements of Cash Flows (Unaudited)**(Dollar amounts in thousands)*

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	<b>Three months ended</b>	
	<b>March 31,</b>	
	<b>2019</b>	<b>2018</b>
<b>Cash flows from operating activities:</b>		
Net income	\$ 34,783	\$ 3,914
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation and amortization	3,505	3,410
Net amortization of investments	316	1,939
Additions to the allowance for doubtful receivables	9,236	709
Deferred tax expense (benefit)	14,932	(1,503)
Net realized investment gain on sale of securities	(1,315)	(2,942)
Net unrealized (gain) loss on equity investments	(19,669)	16,199
Interest credited to policyholder deposits	1,386	1,094
Share-based compensation	1,586	391
Decrease (increase) in assets:		
Premium and other receivables, net	(41,002)	123,360
Deferred policy acquisition costs and value of business acquired	(4,503)	(161)
Deferred taxes	27	431
Other assets	(2,023)	(40,489)
(Decrease) increase in liabilities:		
Claim liabilities	(58,825)	(72,115)
Liability for future policy benefits	6,231	5,029
Unearned premiums	(2,279)	87,707
Liability to Federal Employees' Health Benefits and Federal Employees' Programs	3,937	4,369
Accounts payable and accrued liabilities	(16,223)	(869)
Net cash (used in) provided by operating activities	<u>(69,900)</u>	<u>130,473</u>

(Continued)



**Triple-S Management Corporation***Condensed Consolidated Statements of Cash Flows (Unaudited)**(Dollar amounts in thousands)*

	<b>Three months ended</b>	
	<b>March 31,</b>	
	<b>2019</b>	<b>2018</b>
<b>Cash flows from investing activities:</b>		
Proceeds from investments sold or matured:		
Securities available for sale:		
Fixed maturities sold	\$ 164,997	\$ 443,419
Fixed maturities matured/called	12,267	5,368
Securities held to maturity:		
Fixed maturities matured/called	1,154	1,048
Equity investments sold	23,123	113,863
Other invested assets sold	373	845
Acquisition of investments:		
Securities available for sale:		
Fixed maturities	(166,626)	(575,694)
Securities held to maturity:		
Fixed maturities	(539)	(1,212)
Equity investments	(9,139)	(49,591)
Other invested assets	(8,546)	(9,683)
Increase in other investments	(535)	(4,136)
Net change in policy loans	(309)	(185)
Net capital expenditures	(2,968)	(4,861)
Net cash provided by (used in) investing activities	<u>13,252</u>	<u>(80,819)</u>
<b>Cash flows from financing activities:</b>		
Change in outstanding checks in excess of bank balances	36,682	(19,992)
Repayments of long-term borrowings	(808)	(810)
Repurchase and retirement of common stock	(1)	(14,259)
Proceeds from policyholder deposits	3,607	6,237
Surrenders of policyholder deposits	(4,560)	(7,161)
Net cash provided by (used in) financing activities	<u>34,920</u>	<u>(35,985)</u>
Net (decrease) increase in cash and cash equivalents	<u>(21,728)</u>	<u>13,669</u>
<b>Cash and cash equivalents:</b>		
Beginning of period	117,544	198,941
End of period	<u>\$ 95,816</u>	<u>\$ 212,610</u>

See accompanying notes to unaudited condensed consolidated financial statements.

**Triple-S Management Corporation**

*Notes to Condensed Consolidated Financial Statements*

*(Dollar amounts in thousands, except per share data)*

(Unaudited)

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**(1) Basis of Presentation**

The accompanying condensed consolidated interim financial statements prepared by Triple-S Management Corporation and its subsidiaries are unaudited. In this filing, the “Corporation”, the “Company”, “TSM”, “we”, “us” and “our” refer to Triple-S Management Corporation and its subsidiaries. The condensed consolidated interim financial statements do not include all of the information and the footnotes required by accounting principles generally accepted in the United States of America (GAAP or U.S. GAAP) for complete financial statement presentation pursuant to the rules and regulations of the Securities and Exchange Commission (SEC). Accordingly, these condensed consolidated interim financial statements should be read in conjunction with the audited consolidated financial statements included in the Corporation’s Annual Report on Form 10-K for the year ended December 31, 2018.

In the opinion of management, all adjustments, consisting of a normal recurring nature necessary for a fair presentation of such condensed consolidated interim financial statements, have been included. The results of operations for the three months ended March 31, 2019 are not necessarily indicative of the results for the full year ending December 31, 2019.

**(2) Significant Accounting Policies**

**Recently Adopted Accounting Standards**

On February 25, 2016, the Financial Accounting Standards Board (FASB) issued guidance to increase transparency and comparability among organizations by requiring the recognition of a lease right-of-use (ROU) asset and a lease liability, initially measured at the present value of the lease payment on the balance sheet, for both finance and operating leases with lease terms of more than 12 months. The classification of finance or operating will determine whether lease expense is recognized based on an effective interest method or on a straight-line basis over the term of the lease, respectively. Lessors are required to account for leases using an approach that is substantially equivalent to existing guidance for sales-type leases, direct financing leases and operating leases. In July 2018, the FASB issued the following guidance “Leases – Targeted Improvements” and “Codification Improvement to Leases” to assist in the implementation of leases and address certain technical corrections and improvement to the recently issued lease standard. Amendments include an additional transition method that allows entities to apply the new standard on the adoption date and recognize a cumulative effect adjustment to the opening balance of retained earnings, as well as a new practical expedient for lessors and other implementation considerations. For public companies, the amended guidance is effective for fiscal years beginning after December 15, 2018, including interim periods within those fiscal years. The Company adopted the standard effective January 1, 2019 recognizing approximately \$8,800 in ROU assets and lease liabilities for its operating leases in its consolidated balance sheet. ROU assets are included within the other assets and the lease liabilities are included within the accounts payable and accrued liabilities line items in the accompanying consolidated balance sheet. No cumulative effect adjustment to opening balance of retained earnings on the adoption date was required. Most of the operating leases are related to real estate. The Company adopted the following two accounting policies as a result of the adoption of the standard: (1) to not separate lease components from non-lease components and (2) to not apply the recognition requirements of ASC 842 to short-term leases. In addition, the Company implemented control processes and procedures, as necessary, based on changes resulting from the new standard.

**Future Adoptions of Accounting Standards**

On March 5, 2019, the FASB issued guidance for Leases (Topic 842): Codification Improvements. The amendments in this update include issues brought to the FASB’s attention through interactions with stakeholders in order to clarify its intent when applying the guidance. The issues were: (1) determining the fair value of the underlying asset by lessors that are not manufacturers or dealers; (2) presentation on the statement of cash flows of sales type and direct financing leases; and (3) transition disclosures related to Topic 250, Accounting Changes and Error Corrections. The amendments in this update for Issue 1 affect all lessors that are not manufacturers or dealers. Issue 2 affects all lessors that are depository and lending entities within the scope of Topic 942, and Issue 3 affect all entities that are lessees or lessors. For public companies, the amendments for Issue 1 and Issue 2, will be effective for fiscal years beginning after December 15, 2019, including interim periods within those fiscal years. The amendments for Issue 3 are effective to the original transition requirements on Topic 842 and were implemented in January 1, 2019. The adoption of this guidance should not have a material impact on the presentation of the Company’s consolidated result of operations.

**Triple-S Management Corporation**

*Notes to Condensed Consolidated Financial Statements*

*(Dollar amounts in thousands, except per share data)*

(Unaudited)

Other than the accounting pronouncements disclosed above, there were no other new accounting pronouncements issued during the three months ended March 31, 2019 that could have a material impact on the Corporation's financial position, operating results or financial statement disclosures.

**(3) Investment in Securities**

The amortized cost for debt securities and cost for alternative investments, gross unrealized gains, gross unrealized losses, and estimated fair value for the Company's investments in securities by major security type and class of security at March 31, 2019 and December 31, 2018, were as follows:

	<b>March 31, 2019</b>			
	<b>Amortized cost</b>	<b>Gross unrealized gains</b>	<b>Gross unrealized losses</b>	<b>Estimated fair value</b>
Fixed maturities available for sale				
Obligations of government-sponsored enterprises	\$ 41,039	\$ 545	\$ -	\$ 41,584
U.S. Treasury securities and obligations of U.S. government instrumentalities	129,570	3,230	-	132,800
Municipal securities	719,895	27,471	(14)	747,352
Corporate bonds	184,257	14,777	-	199,034
Residential mortgage-backed securities	78,625	1,821	(26)	80,420
Collateralized mortgage obligations	9,882	319	-	10,201
Total fixed maturities available for sale	<u>\$ 1,163,268</u>	<u>\$ 48,163</u>	<u>\$ (40)</u>	<u>\$ 1,211,391</u>

	<b>March 31, 2019</b>			
	<b>Amortized cost</b>	<b>Gross unrealized gains</b>	<b>Gross unrealized losses</b>	<b>Estimated fair value</b>
Fixed maturities held to maturity				
U.S. Treasury securities and obligations of U.S. government instrumentalities	\$ 616	\$ 139	\$ -	\$ 755
Residential mortgage-backed securities	190	3	-	193
Certificates of deposit	1,071	-	-	1,071
Total	<u>\$ 1,877</u>	<u>\$ 142</u>	<u>\$ -</u>	<u>\$ 2,019</u>

**Triple-S Management Corporation**

Notes to Condensed Consolidated Financial Statements

(Dollar amounts in thousands, except per share data)

(Unaudited)

	<b>March 31, 2019</b>			
	<b>Amortized cost</b>	<b>Gross unrealized gains</b>	<b>Gross unrealized losses</b>	<b>Estimated fair value</b>
Other invested assets - Alternative investments	\$ 80,898	\$ 2,024	\$ (63)	\$ 82,859

	<b>December 31, 2018</b>			
	<b>Amortized Cost</b>	<b>Gross Unrealized Gains</b>	<b>Gross Unrealized Losses</b>	<b>Estimated Fair Value</b>
Securities available for sale				
Fixed maturities				
Obligations of government- sponsored enterprises	\$ 21,470	\$ 120	\$ (1)	\$ 21,589
U.S. Treasury securities and obligations of U.S. government instrumentalities	174,675	2,349	-	177,024
Obligations of the Commonwealth of Puerto Rico and its instrumentalities	8,295	-	-	8,295
Municipal securities	692,205	18,112	(538)	709,779
Corporate bonds	186,085	9,724	(239)	195,570
Residential mortgage-backed securities	75,373	1,298	-	76,671
Collateralized mortgage obligations	10,266	208	-	10,474
Total fixed maturities available for sale	<u>\$ 1,168,369</u>	<u>\$ 31,811</u>	<u>\$ (778)</u>	<u>\$ 1,199,402</u>

	<b>December 31, 2018</b>			
	<b>Amortized cost</b>	<b>Gross unrealized gains</b>	<b>Gross unrealized losses</b>	<b>Estimated fair value</b>
Securities held to maturity:				
U.S. Treasury securities and obligations of U.S. government instrumentalities	\$ 617	\$ 125	\$ -	\$ 742
Residential mortgage-backed securities	190	2	-	192
Certificates of deposit	1,685	-	-	1,685
Total	<u>\$ 2,492</u>	<u>\$ 127</u>	<u>\$ -</u>	<u>\$ 2,619</u>

	<b>December 31, 2018</b>			
	<b>Amortized cost</b>	<b>Gross unrealized gains</b>	<b>Gross unrealized losses</b>	<b>Estimated fair value</b>
Other invested assets - Alternative investments	\$ 72,627	\$ 2,042	\$ (654)	\$ 74,015

**Triple-S Management Corporation**

Notes to Condensed Consolidated Financial Statements

(Dollar amounts in thousands, except per share data)

(Unaudited)

Gross unrealized losses on investment securities and the estimated fair value of the related securities, aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position as of March 31, 2019 and December 31, 2018 were as follows:

	March 31, 2019								
	Less than 12 months			12 months or longer			Total		
	Estimated Fair Value	Gross Unrealized Loss	Number of Securities	Estimated Fair Value	Gross Unrealized Loss	Number of Securities	Estimated Fair Value	Gross Unrealized Loss	Number of Securities
Fixed maturities available for sale									
Municipal securities	\$ 1,101	\$ (3)	2	\$ 4,446	\$ (11)	3	\$ 5,547	\$ (14)	5
Residential mortgage-backed securities	4,256	(26)	1	-	-	-	4,256	(26)	1
Total fixed maturities	<u>\$ 5,357</u>	<u>\$ (29)</u>	<u>3</u>	<u>\$ 4,446</u>	<u>\$ (11)</u>	<u>3</u>	<u>\$ 9,803</u>	<u>\$ (40)</u>	<u>6</u>
Other invested assets - Alternative investments	<u>\$ 19,963</u>	<u>\$ (63)</u>	<u>5</u>	<u>\$ -</u>	<u>\$ -</u>	<u>-</u>	<u>\$ 19,963</u>	<u>\$ (63)</u>	<u>5</u>
	December 31, 2018								
	Less than 12 months			12 months or longer			Total		
	Estimated Fair Value	Gross Unrealized Loss	Number of Securities	Estimated Fair Value	Gross Unrealized Loss	Number of Securities	Estimated Fair Value	Gross Unrealized Loss	Number of Securities
Fixed maturities available for sale									
Obligations of government-sponsored enterprises	\$ 1,469	\$ (1)	1	\$ -	\$ -	-	\$ 1,469	\$ (1)	1
Municipal securities	62,328	(349)	10	17,648	(189)	3	79,976	(538)	13
Corporate bonds	52,539	(239)	18	-	-	-	52,539	(239)	18
Total fixed maturities	<u>\$ 116,336</u>	<u>\$ (589)</u>	<u>29</u>	<u>\$ 17,648</u>	<u>\$ (189)</u>	<u>3</u>	<u>\$ 133,984</u>	<u>\$ (778)</u>	<u>32</u>
Other invested assets - Alternative investments	<u>\$ 7,399</u>	<u>\$ (351)</u>	<u>3</u>	<u>\$ 10,447</u>	<u>\$ (303)</u>	<u>2</u>	<u>\$ 17,846</u>	<u>\$ (654)</u>	<u>5</u>

The Company reviews the available for sale and other invested assets portfolios under the Company's impairment review policy. Given market conditions and the significant judgments involved, there is a continuing risk that declines in fair value may occur and material other-than-temporary impairments may be recorded in future periods. The Corporation from time to time may sell investments as part of its asset/liability management process or to reposition its investment portfolio based on current and expected market conditions.

*Municipal Securities:* The unrealized losses on the Company's investments in Municipal Securities were mainly caused by fluctuations in interest rates and general market conditions. The contractual terms of these investments do not permit the issuer to settle the securities at a price less than the par value of the investment. In addition, these investments have investment grade ratings. Because the decline in fair value is attributable to changes in interest rates and not credit quality; because the Company does not intend to sell the investments and it is not more likely than not that the Company will be required to sell the investments before recovery of their amortized cost basis, which may be maturity; and because the Company expects to collect all contractual cash flows, these investments are not considered other-than-temporarily impaired.

*Residential mortgage-backed securities:* The unrealized losses on investments in residential mortgage-backed securities were mostly caused by fluctuations in interest rates and credit spreads. The contractual cash flows of these securities are guaranteed by a U.S. government-sponsored enterprise. Any loss in these securities is determined according to the seniority level of each tranche, with the least senior (or most junior), typically the unrated residual tranche, taking any initial loss. The investment grade credit rating of our securities reflects the seniority of the securities that the Company owns. The Company does not consider these investments other-than-temporarily impaired because the decline in fair value is attributable to changes in interest rates and not credit quality; the Company does not intend to sell the investments and it is more likely than not that the Company will not be required to sell the investments before recovery of their amortized cost basis, which may be maturity; and because the Company expects to collect all contractual cash flows.

**Triple-S Management Corporation**

*Notes to Condensed Consolidated Financial Statements*

*(Dollar amounts in thousands, except per share data)*

(Unaudited)

*Alternative investments:* As of March 31, 2019, alternative investments with unrealized losses are not considered other-than-temporary impaired based on market conditions and the length of time the funds have been in a loss position.

Maturities of investment securities classified as available for sale and held to maturity were as follows:

	<b>March 31, 2019</b>	
	<b>Amortized cost</b>	<b>Estimated fair value</b>
<b>Fixed maturities available for sale</b>		
Due in one year or less	\$ 15,162	\$ 15,339
Due after one year through five years	402,032	409,445
Due after five years through ten years	373,778	387,506
Due after ten years	283,789	308,480
Residential mortgage-backed securities	78,625	80,420
Collateralized mortgage obligations	9,882	10,201
	<u>\$ 1,163,268</u>	<u>\$ 1,211,391</u>
<b>Fixed maturities held to maturity</b>		
Due in one year or less	\$ 1,071	\$ 1,071
Due after ten years	616	755
Residential mortgage-backed securities	190	193
	<u>\$ 1,877</u>	<u>\$ 2,019</u>

Expected maturities may differ from contractual maturities because some issuers have the right to call or prepay obligations with or without call or prepayment penalties.



**Triple-S Management Corporation**

*Notes to Condensed Consolidated Financial Statements*

*(Dollar amounts in thousands, except per share data)*

(Unaudited)

**(5) Premiums and Other Receivables, Net**

Premiums and other receivables, net were as follows:

	<b>March 31, 2019</b>	<b>December 31, 2018</b>
Premium	\$ 170,179	\$ 94,613
Self-funded group receivables	27,494	31,184
FEHBP	15,479	14,030
Agent balances	31,342	30,224
Accrued interest	11,678	12,426
Reinsurance recoverable	363,407	399,202
Other	89,530	88,807
	<u>709,109</u>	<u>670,486</u>
Less allowance for doubtful receivables:		
Premium	37,132	32,487
Other	11,768	9,555
	<u>48,900</u>	<u>42,042</u>
<b>Total premium and other receivables, net</b>	<b><u>\$ 660,209</u></b>	<b><u>\$ 628,444</u></b>

As of March 31, 2019 and December 31, 2018, the Company had premiums and other receivables of \$104,617 and \$54,329, respectively, from the Government of Puerto Rico, including its agencies, municipalities and public corporations. The related allowance for doubtful receivables as of March 31, 2019 and December 31, 2018 were \$22,381 and \$20,984, respectively.



**Triple-S Management Corporation**

Notes to Condensed Consolidated Financial Statements

(Dollar amounts in thousands, except per share data)

(Unaudited)

**(6) Fair Value Measurements**

Our condensed consolidated balance sheets include the following financial instruments: securities available for sale, equity investments, policy loans, policyholder deposits, and long-term borrowings. We consider the carrying amounts of policy loans, policyholder deposits, and long-term borrowings to approximate their fair value. Certain assets are measured at fair value on a recurring basis and are disclosed below. These assets are classified into one of three levels of a hierarchy defined by GAAP. For a description of the methods and assumptions that are used to estimate the fair value and determine the fair value hierarchy classification of each class of financial instrument, see the consolidated financial statements and notes thereto included in our 2018 Annual Report on Form 10-K.

The following tables summarize fair value measurements by level for assets measured at fair value on a recurring basis:

	<b>March 31, 2019</b>			
	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Total</b>
Fixed maturity securities available for sale				
Obligations of government-sponsored enterprises	\$ -	\$ 41,584	\$ -	\$ 41,584
U.S. Treasury securities and obligations of U.S government instrumentalities	132,800	-	-	132,800
Municipal securities	-	747,352	-	747,352
Corporate bonds	-	199,034	-	199,034
Residential agency mortgage-backed securities	-	80,420	-	80,420
Collateralized mortgage obligations	-	10,201	-	10,201
Total fixed maturities	<u>\$ 132,800</u>	<u>\$ 1,078,591</u>	<u>\$ -</u>	<u>\$ 1,211,391</u>
Equity investments	<u>\$ 149,712</u>	<u>\$ 130,753</u>	<u>\$ 5,049</u>	<u>\$ 285,514</u>

	<b>December 31, 2018</b>			
	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Total</b>
Fixed maturity securities available for sale				
Obligations of government-sponsored enterprises	\$ -	\$ 21,589	\$ -	\$ 21,589
U.S. Treasury securities and obligations of U.S government instrumentalities	177,024	-	-	177,024
Obligations of the Commonwealth of Puerto Rico and its instrumentalities	-	8,295	-	8,295
Municipal securities	-	709,779	-	709,779
Corporate bonds	-	195,570	-	195,570
Residential agency mortgage-backed securities	-	76,671	-	76,671
Collateralized mortgage obligations	-	10,474	-	10,474
Total fixed maturities	<u>\$ 177,024</u>	<u>\$ 1,022,378</u>	<u>\$ -</u>	<u>\$ 1,199,402</u>
Equity investments	<u>\$ 147,348</u>	<u>\$ 128,011</u>	<u>\$ 3,805</u>	<u>\$ 279,164</u>

There were no transfers between Levels 1 and 2 during the three months ended March 31, 2019 and 2018.

**Triple-S Management Corporation**

Notes to Condensed Consolidated Financial Statements

(Dollar amounts in thousands, except per share data)

(Unaudited)

A reconciliation of the beginning and ending balances of assets measured at fair value on a recurring basis using significant unobservable inputs (Level 3) for the three months ended March 31 is as follows:

**Fair Value Measurements Using Significant Unobservable Inputs (Level 3)**

	<u>2019</u>
<b>Balance as of January 1,</b>	\$ 3,805
Realized gains	-
Unrealized in other accumulated comprehensive income	(6)
Purchases	1,250
Sales	-
Capital Distributions	-
<b>Balance as of March 31,</b>	<u>\$ 5,049</u>

The fair value of investment securities is estimated based on quoted market prices for those or similar investments. Additional information pertinent to the estimated fair value of investment in securities is included in note 3.

A summary of the carrying value and fair value by level of financial instruments not recorded at fair value on our condensed consolidated balance sheets at March 31, 2019 and December 31, 2018 are as follows:

	<b>March 31, 2019</b>				
	<u>Carrying Value</u>	<u>Fair Value</u>			<u>Total</u>
	<u>Level 1</u>	<u>Level 2</u>	<u>Level 3</u>		
<b>Assets:</b>					
Policy loans	<u>\$ 9,778</u>	<u>\$ -</u>	<u>\$ 9,778</u>	<u>\$ -</u>	<u>\$ 9,778</u>
<b>Liabilities:</b>					
Policyholder deposits	\$ 174,543	\$ -	\$ 174,543	\$ -	\$ 174,543
Long-term borrowings:					
Loans payable to bank - variable	28,306	-	28,306	-	28,306
Total liabilities	<u>\$ 202,849</u>	<u>\$ -</u>	<u>\$ 202,849</u>	<u>\$ -</u>	<u>\$ 202,849</u>
<b>December 31, 2018</b>					
	<u>Carrying Value</u>	<u>Fair Value</u>			<u>Total</u>
	<u>Level 1</u>	<u>Level 2</u>	<u>Level 3</u>		
<b>Assets:</b>					
Policy loans	<u>\$ 9,469</u>	<u>\$ -</u>	<u>\$ 9,469</u>	<u>\$ -</u>	<u>\$ 9,469</u>
<b>Liabilities:</b>					
Policyholder deposits	\$ 174,110	\$ -	\$ 174,110	\$ -	\$ 174,110
Long-term borrowings:					
Loans payable to bank - variable	29,114	-	29,114	-	29,114
Total liabilities	<u>\$ 203,224</u>	<u>\$ -</u>	<u>\$ 203,224</u>	<u>\$ -</u>	<u>\$ 203,224</u>

**Triple-S Management Corporation***Notes to Condensed Consolidated Financial Statements**(Dollar amounts in thousands, except per share data)*

(Unaudited)

**(7) Claim Liabilities**

A reconciliation of the beginning and ending balances of claim liabilities is as follows:

	<b>Three months ended March 31, 2019</b>		
	<b>Managed Care</b>	<b>Other Business Segments *</b>	<b>Consolidated</b>
Claim liabilities at beginning of period	\$ 394,226	\$ 542,563	\$ 936,789
Reinsurance recoverable on claim liabilities		(315,543)	(315,543)
Net claim liabilities at beginning of period	<u>394,226</u>	<u>227,020</u>	<u>621,246</u>
Claims incurred			
Current period insured events	626,670	28,137	654,807
Prior period insured events	(36,789)	(3,525)	(40,314)
Total	<u>589,881</u>	<u>24,612</u>	<u>614,493</u>
Payments of losses and loss-adjustment expenses			
Current period insured events	359,788	7,190	366,978
Prior period insured events	227,036	17,396	244,432
Total	<u>586,824</u>	<u>24,586</u>	<u>611,410</u>
Net claim liabilities at end of period	397,283	227,046	624,329
Reinsurance recoverable on claim liabilities	-	253,635	253,635
Claim liabilities at end of period	<u>\$ 397,283</u>	<u>\$ 480,681</u>	<u>\$ 877,964</u>

\* Other Business Segments include the Life Insurance and Property and Casualty segments, as well as intersegment eliminations.

**Triple-S Management Corporation***Notes to Condensed Consolidated Financial Statements**(Dollar amounts in thousands, except per share data)*

(Unaudited)

	<b>Three months ended March 31, 2018</b>		
	<b>Managed Care</b>	<b>Other Business Segments *</b>	<b>Consolidated</b>
Claim liabilities at beginning of period	\$ 367,357	\$ 739,519	\$ 1,106,876
Reinsurance recoverable on claim liabilities	-	(633,099)	(633,099)
Net claim liabilities at beginning of period	<u>367,357</u>	<u>106,420</u>	<u>473,777</u>
Claims incurred			
Current period insured events	603,947	30,907	634,854
Prior period insured events	(20,226)	(1,818)	(22,044)
Total	<u>583,721</u>	<u>29,089</u>	<u>612,810</u>
Payments of losses and loss-adjustment expenses			
Current period insured events	322,388	7,021	329,409
Prior period insured events	226,246	22,746	248,992
Total	<u>548,634</u>	<u>29,767</u>	<u>578,401</u>
Net claim liabilities at end of period	402,444	105,742	508,186
Reinsurance recoverable on claim liabilities	-	526,575	526,575
Claim liabilities at end of period	<u>\$ 402,444</u>	<u>\$ 632,317</u>	<u>\$ 1,034,761</u>

\* Other Business Segments include the Life Insurance and Property and Casualty segments, as well as intersegment eliminations.

As a result of differences between actual amounts and estimates of insured events in prior years, the amounts included as incurred claims for prior period insured events differ from anticipated claims incurred.

The favorable developments in the claims incurred and loss-adjustment expenses for prior period insured events for the three months ended March 31, 2019 and 2018 are due primarily to better than expected utilization trends. Reinsurance recoverable on unpaid claims is reported as premium and other receivables, net in the accompanying consolidated financial statements.

The claims incurred disclosed in this table exclude the portion of the change in the liability for future policy benefits expense, which amounted to \$8,697 and \$6,179 during the three months ended March 31, 2019 and 2018, respectively.

**Triple-S Management Corporation**

*Notes to Condensed Consolidated Financial Statements*

*(Dollar amounts in thousands, except per share data)*

(Unaudited)

The following is information about total incurred but not reported (IBNR) liabilities plus expected development on reported claims included in the liability for unpaid claims adjustment expenses for the Managed Care segment as of March 31, 2019.

<u>Incurred Year</u>	<u>Total of IBNR Liabilities Plus Expected Development on Reported Claims</u>
2018	\$ 62,319
2019	266,882

**(8) Pension Plan**

The components of net periodic benefit cost were as follows:

	<u>Three months ended March 31,</u>	
	<u>2019</u>	<u>2018</u>
Components of net periodic benefit cost:		
Interest cost	\$ 1,741	\$ 1,693
Expected return on assets	(2,217)	(2,281)
Amortization of actuarial loss	89	215
Settlement loss	375	325
Net periodic benefit cost	<u>\$ (12)</u>	<u>\$ (48)</u>

*Employer Contributions:* The Company disclosed in its audited consolidated financial statements for the year ended December 31, 2018 that it expected to contribute \$2,000 to the pension program in 2019. As of March 31, 2019, the Company has not made contributions to the pension program.

**Triple-S Management Corporation***Notes to Condensed Consolidated Financial Statements**(Dollar amounts in thousands, except per share data)*

(Unaudited)

**(9) Comprehensive Income**

The accumulated balances for each classification of other comprehensive income, net of tax, are as follows:

	<b>Three months ended</b>	
	<b>March 31,</b>	
	<b>2019</b>	<b>2018</b>
<b>Net Unrealized Gain on Securities Beginning Balance</b>	\$ 27,308	\$ 76,238
Unrealized loss reclassified to beginning retained earnings as a result of implementation new accounting pronouncement	-	(39,882)
Other comprehensive income before reclassifications	14,493	(4,540)
Amounts reclassified from accumulated other comprehensive income	(1,052)	(2,354)
Net current period change	13,441	(6,894)
<b>Ending Balance</b>	<b>40,749</b>	<b>29,462</b>
<b>Liability for Pension Benefits Beginning Balance</b>	(24,246)	(24,984)
Amounts reclassified from accumulated other comprehensive income	56	131
<b>Ending Balance</b>	<b>(24,190)</b>	<b>(24,853)</b>
<b>Accumulated Other Comprehensive Income Beginning Balance</b>	3,062	51,254
Unrealized loss reclassified to beginning retained earnings as a result of implementation new accounting pronouncement	-	(39,882)
Other comprehensive income before reclassifications	14,493	(4,540)
Amounts reclassified from accumulated other comprehensive income	(996)	(2,223)
Net current period change	13,497	(6,763)
<b>Ending Balance</b>	<b>\$ 16,559</b>	<b>\$ 4,609</b>

**(10) Share-Based Compensation**

Share-based compensation expense recorded during the three months ended March 31, 2019 and 2018 was \$1,586 and \$391, respectively. During the three months ended March 31, 2019 and 2018 602 and 16,271 shares, respectively, were repurchased and retired as a result of non-cash tax withholdings upon vesting of shares.

**Triple-S Management Corporation**

*Notes to Condensed Consolidated Financial Statements*

*(Dollar amounts in thousands, except per share data)*

(Unaudited)

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**(11) Net Income Available to Stockholders and Net Income per Share**

The following table sets forth the computation of basic and diluted earnings per share:

	<b>Three months ended</b>	
	<b>March 31,</b>	
	<b>2019</b>	<b>2018</b>
Numerator for earnings per share:		
Net income attributable to TSM available to stockholders	\$ 34,786	\$ 3,914
Denominator for basic earnings per share:		
Weighted average of common shares	22,757,794	23,277,633
Effect of dilutive securities	82,480	117,364
Denominator for diluted earnings per share	22,840,274	23,394,997
Basic net income per share attributable to TSM	\$ 1.53	\$ 0.17
Diluted net income per share attributable to TSM	\$ 1.52	\$ 0.17

**(12) Contingencies**

The following information supplements and amends, as applicable, the disclosures in note 24 to the Consolidated Financial Statements of the Company's 2018 Annual Report on Form 10-K. The Company's business is subject to numerous laws and regulations promulgated by Federal, Puerto Rico, U.S. Virgin Islands (USVI), Costa Rica, British Virgin Islands (BVI), and Anguilla governmental authorities. Compliance with these laws and regulations can be subject to government review and interpretation, as well as regulatory actions unknown and unasserted at this time. The Commissioner of Insurance of Puerto Rico, as well as other Federal, Puerto Rico, USVI, Costa Rica, BVI, and Anguilla government authorities, regularly make inquiries and conduct audits concerning the Company's compliance with such laws and regulations. Penalties associated with violations of these laws and regulations may include significant fines and exclusion from participating in certain publicly funded programs and may require the Company to comply with corrective action plans or changes in our practices.

The Company is involved in various legal actions arising in the ordinary course of business. We are also defendants in various other litigations and proceedings, some of which are described below. Where the Company believes that a loss is both probable and estimable, such amounts have been recorded. Although we believe our estimates of such losses are reasonable, these estimates could change as a result of further developments in these matters. In other cases, it is at least reasonably possible that the Company may incur a loss related to one or more of the mentioned pending lawsuits or investigations, but the Company is unable to estimate the range of possible loss which may be ultimately realized, either individually or in the aggregate, upon their resolution. The outcome of legal proceedings is inherently uncertain and pending matters for which accruals have not been established have not progressed sufficiently to enable us to estimate a range of possible loss, if any. Given the inherent unpredictability of these matters, it is possible that an adverse outcome in one or more of these matters could have a material adverse effect on the consolidated financial condition, operating results and/or cash flows of the Company.

Additionally, the Company may face various potential litigation claims that have not been asserted to date, including claims from persons purporting to have rights to acquire shares of the Company on favorable terms pursuant to agreements previously entered by our predecessor managed care subsidiary, Seguros de Servicios de Salud de Puerto Rico, Inc. (SSS), with physicians or dentists who joined our provider network to sell such new provider shares of SSS at a future date (Share Acquisition Agreements) or to have inherited such shares notwithstanding applicable transfer and ownership restrictions.

**Triple-S Management Corporation**

*Notes to Condensed Consolidated Financial Statements*

*(Dollar amounts in thousands, except per share data)*

(Unaudited)

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**Claims by Heirs of Former Shareholders**

The Company and TSS are defending six individual lawsuits: Vera Sanchez, et al, v. Triple-S; Olivella Zalduondo, et al, v. Seguros de Servicios de Salud, et al; Montilla Lopez, et al v. Seguros de Servicio de Salud, et al; Cebollero Santamaria v. Triple-S Salud, Inc., et al; Ruiz de Porras, et al, v. Triple-S Salud, Inc.; and Irizarry Antonmattei, et al, v. Seguros de Servicio de Salud, et al. All claims were filed in the Puerto Rico Court of First Instance by persons who claim to have inherited a total of 83 shares of the Company of one of its predecessors or affiliates (before giving effect to the 3,000-for-one stock Split). While each case presents unique facts and allegations, the lawsuits generally allege that the redemption of the shares by the Company pursuant to transfer and ownership restrictions contained in the Company's (or its predecessors' or affiliates') articles of incorporation and bylaws was improper. Consequently, the remedy requested by the plaintiffs to be recognized as shareholders of the Company in the corresponding proportion.

As a result of the Puerto Rico Supreme Court's decision to deny the applicability of the statute of limitations contained in the local securities law, these claims are being litigated on their merits.

On January 11, 2019, local Court of Appeals confirmed Court of First Instance's partial summary judgement in Wanda Irizarry Antonmattei, et al., v. Seguros de Servicios de Salud de Puerto Rico, Inc., et al. ordering the Company to issue 63,000 stock shares in favor of Plaintiffs. On April 23, 2019, the Supreme Court denied the Company's petition for certiorari. The Company will continue to vigorously defend its position on remaining controversies in the Court of First Instance.

In Montilla López, et al. v. Seguros de Servicios de Salud, et al. local Court of First Instance entered summary judgment in favor of Company dismissing all claims on November 2, 2018. Plaintiffs filed an Appeal before Puerto Rico Court of Appeals which has been denied. Plaintiffs have until May 13, 2019 to appeal to the Supreme Court.

**(13) Segment Information**

The operations of the Corporation are conducted principally through three business segments: Managed Care, Life Insurance, and Property and Casualty Insurance. The Corporation evaluates performance based primarily on the operating revenues and operating income of each segment. Operating revenues include premiums earned, net, administrative service fees, net investment income, and revenues derived from other segments. Operating costs include claims incurred and operating expenses. The Corporation calculates operating income or loss as operating revenues less operating costs.



**Triple-S Management Corporation**

Notes to Condensed Consolidated Financial Statements

(Dollar amounts in thousands, except per share data)

(Unaudited)

The following tables summarize the operations by reportable segment for the three months ended March 31, 2019 and 2018:

	Three months ended March 31,	
	2019	2018
<b>Operating revenues:</b>		
Managed Care:		
Premiums earned, net	\$ 705,050	\$ 686,602
Administrative service fees	2,632	3,348
Intersegment premiums/service fees	1,484	1,348
Net investment income	5,878	4,857
Total managed care	<u>715,044</u>	<u>696,155</u>
Life Insurance:		
Premiums earned, net	43,722	41,089
Intersegment premiums	478	381
Net investment income	6,560	6,058
Total life insurance	<u>50,760</u>	<u>47,528</u>
Property and Casualty Insurance:		
Premiums earned, net	19,230	24,063
Intersegment premiums	153	153
Net investment income	2,487	2,442
Total property and casualty insurance	<u>21,870</u>	<u>26,658</u>
Other segments: *		
Intersegment service revenues	-	239
Operating revenues from external sources	1,577	1,071
Total other segments	<u>1,577</u>	<u>1,310</u>
Total business segments	789,251	771,651
TSM operating revenues from external sources	451	398
Elimination of intersegment premiums/service fees	(2,115)	(1,602)
Elimination of intersegment service revenues	-	(239)
Consolidated operating revenues	<u>\$ 787,587</u>	<u>\$ 770,208</u>

\* Includes segments that are not required to be reported separately, primarily the the health clinics and the data processing services organization.

**Triple-S Management Corporation***Notes to Condensed Consolidated Financial Statements**(Dollar amounts in thousands, except per share data)*

(Unaudited)

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	<b>Three months ended</b>	
	<b>March 31,</b>	
	<b>2019</b>	<b>2018</b>
<b>Operating income (loss):</b>		
Managed care	\$ 22,110	\$ 10,618
Life insurance	5,640	3,625
Property and casualty insurance	3,554	3,079
Other segments *	(392)	175
Total business segments	30,912	17,497
TSM operating revenues from external sources	451	398
TSM unallocated operating expenses	(2,032)	(2,210)
Elimination of TSM intersegment charges	2,403	2,400
Consolidated operating income	31,734	18,085
Consolidated net realized investment gains	1,315	2,942
Consolidated net unrealized investment gains (losses) on equity investments	19,669	(16,199)
Consolidated interest expense	(1,788)	(1,690)
Consolidated other income, net	1,169	1,163
Consolidated income before taxes	\$ 52,099	\$ 4,301
<b>Depreciation and amortization expense:</b>		
Managed care	\$ 2,757	\$ 2,641
Life insurance	272	300
Property and casualty insurance	94	104
Other segments*	185	168
Total business segments	3,308	3,213
TSM depreciation expense	197	197
Consolidated depreciation and amortization expense	\$ 3,505	\$ 3,410

\* Includes segments that are not required to be reported separately, primarily the the health clinics and the data processing services organization.

**Triple-S Management Corporation**

*Notes to Condensed Consolidated Financial Statements*

*(Dollar amounts in thousands, except per share data)*

(Unaudited)

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	<b>March 31, 2019</b>	<b>December 31, 2018</b>
<b>Assets:</b>		
Managed care	\$ 1,168,416	\$ 1,078,262
Life insurance	902,679	863,470
Property and casualty insurance	687,493	747,583
Other segments *	21,418	20,705
Total business segments	<u>2,780,006</u>	<u>2,710,020</u>
Unallocated amounts related to TSM:		
Cash, cash equivalents, and investments	46,562	57,818
Property and equipment, net	22,158	21,733
Other assets	25,104	22,521
	<u>93,824</u>	<u>102,072</u>
Elimination entries-intersegment receivables and others	<u>(77,351)</u>	<u>(51,844)</u>
Consolidated total assets	<u>\$ 2,796,479</u>	<u>\$ 2,760,248</u>

\* Includes segments that are not required to be reported separately, primarily the the health clinics and the data processing services organization.

**(14) Subsequent Events**

The Company evaluated subsequent events through the date the financial statements were issued. No events, other than those described in these notes, have occurred that require adjustment or disclosure pursuant to current Accounting Standards Codification.

## **Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations**

In this Management's Discussion and Analysis of Financial Condition and Results of Operations (MD&A), the "Corporation", the "Company", "TSM", "we", "us" and "our" refers to Triple-S Management Corporation and its subsidiaries. The MD&A included in this Quarterly Report on Form 10-Q is intended to update the reader on matters affecting the financial condition and results of operations for the three months ended March 31, 2019. Therefore, the following discussion should be read in conjunction with the audited consolidated financial statements and notes thereto included in the Annual Report on Form 10-K filed with the United States Securities and Exchange Commission as of and for the year ended December 31, 2018 and the MD&A included therein, and our condensed consolidated financial statements and accompanying notes as of and for the three months ended March 31, 2019 included in this Quarterly Report on Form 10-Q.

### **Cautionary Statement Regarding Forward-Looking Information**

This Quarterly Report on Form 10-Q and other of our publicly available documents may include statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, including, among other things: statements concerning our business and our financial condition and results of operations. These statements are not historical, but instead represent our belief regarding future events, any of which, by their nature, are inherently uncertain and outside of our control. These statements may address, among other things, future financial results, strategy for growth, and market position. It is possible that our actual results and financial condition may differ, possibly materially, from the anticipated results and financial condition indicated in these forward-looking statements. The factors that could cause actual results to differ from those in the forward-looking statements are discussed throughout this form. We are not under any obligation to update or alter any forward-looking statement (and expressly disclaims any such obligations), whether as a result of new information, future events or otherwise. Factors that may cause actual results to differ materially from those contemplated by such forward looking statements include, but are not limited to, rising healthcare costs, business conditions and competition in the different insurance segments, government action and other regulatory issues.

### **Overview**

We are one of the most significant players in the managed care industry in Puerto Rico and have 60 years of experience in this industry. We offer a broad portfolio of managed care and related products in the Commercial, Medicaid and Medicare Advantage markets. In the Commercial market, we offer products to corporate accounts, U.S. federal government employees, local government employees, individual accounts and Medicare Supplement. We also participate in the Government of Puerto Rico Health Insurance Plan (a government of Puerto Rico-funded managed care program for the medically indigent that is similar to the Medicaid program in the U.S.) (Medicaid), by administering the provision of health benefits. See details of the Medicaid contract in Item 1A of Part I of our Annual Report on Form 10-K for the year ended December 31, 2018 under the sub-caption "*We are dependent on a small number of government contracts to generate a significant amount of the revenues of our managed care business.*"

We have the exclusive right to use the Blue Cross Blue Shield (BCBS) name and mark throughout Puerto Rico, the U.S. Virgin Islands (USVI), Costa Rica, the British Virgin Islands (BVI) and Anguilla. As of March 31, 2019, we served approximately 921,000 managed care members across all regions of Puerto Rico. For the three months ended March 31, 2019 and 2018, our Managed Care segment represented approximately 92% of our total consolidated premiums earned. We also have significant positions in the life insurance and property and casualty insurance markets.

We participate in the managed care market through our subsidiaries, Triple-S Salud, Inc. (TSS); Triple-S Advantage, Inc. (TSA), and Triple-S Blue, Inc. I.I. (TSB). TSS, TSA and TSB are Blue Cross Blue Shield Association (BCBSA) licensees, which provides us with exclusive use of the Blue Cross and Blue Shield name and mark throughout Puerto Rico, the USVI, Costa Rica, the BVI, and Anguilla.

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We participate in the life insurance market through our subsidiary, Triple-S Vida, Inc., and in the property and casualty insurance market through our subsidiary, Triple-S Propiedad, Inc. (TSP).

Intersegment revenues and expenses are reported on a gross basis in each of the operating segments but eliminated in the consolidated results. Except as otherwise indicated, the numbers for each segment presented in this Quarterly Report on Form 10-Q do not reflect intersegment eliminations. These intersegment revenues and expenses affect the amounts reported on the financial statement line items for each segment but are eliminated in consolidation and do not change net income. See note 13 of the condensed consolidated financial statements included in Quarterly Report on Form 10-Q.

Our revenues primarily consist of premiums earned, net and administrative service fees. These revenues are derived from the sale of managed care products in the Commercial market to employer groups, individuals, and government-sponsored programs, principally Medicare and Medicaid. Premiums are derived from insurance contracts and administrative service fees are derived from self-funded contracts, under which we provide a range of services, including claims administration, billing and membership services, among others. Revenues also include premiums earned from the sale of property and casualty and life insurance contracts, investment income, and revenues derived from other non-reportable segments. Substantially all of our earnings are generated in Puerto Rico.

Claims incurred include the payment of benefits and losses, mostly to physicians, hospitals and other service providers, and policyholders. Each segment's results of operations depend to a significant extent on their ability to accurately predict and effectively manage claims. A portion of the claims incurred for each period consists of claims reported but not paid during the period, as well as a management and actuarial estimate of claims incurred but not reported during the period. Operating expenses consist primarily of compensation, commission payments to brokers and other overhead business expenses.

We use operating income as a measure of performance of the underwriting and investment functions of our segments. We also use the loss ratio and the operating expense ratio as measures of performance. The loss ratio is claims incurred divided by premiums earned, net, multiplied by 100. The operating expense ratio is operating expenses divided by premiums earned; net and administrative service fees, multiplied by 100.

## Recent Developments

### ***Puerto Rico Economy***

In August 2016, President Obama appointed the seven voting members of the Oversight Board through the process established in the Puerto Rico Oversight, Management, and Economic Stability Act (PROMESA), which authorized the President to select the members from several lists required to be submitted by congressional leaders. On February 15, 2019, the First Circuit of the U.S. Court of Appeals (the First Circuit) declared such appointments unconstitutional upon concluding they did not comply with the Appointments Clause of the U.S. Constitution, which requires that principal federal officers be appointed by the President, with the advice and consent of the U.S. Senate. The Oversight Board is seeking review of the First Circuit's decision by the U.S. Supreme Court. The First Circuit's decision provided that its mandate would not issue for 90 days, so as to allow the President and the U.S. Senate to validate the defective appointments or reconstitute the Oversight Board in accordance with the Appointments Clause. The First Circuit extended such period for an additional 60 days, until July 15, 2019. On April 29, 2019, President Donald Trump nominated the current Oversight Board members to serve their terms through the end of August. Such appointments are pending confirmation by the U.S. Senate.

The Government and the Oversight Board are in the process of developing a further revised fiscal plan. The Government has submitted several versions of such further revised fiscal plan to the Oversight Board, which the Oversight Board has indicated are not compliant with the requirements of PROMESA. The Oversight Board notified the Government that it expects to certify a new fiscal plan for the Commonwealth by May 9, 2019.

See Item 1A. Risk Factors – Risks Related to our Business – “Our business is geographically concentrated in Puerto Rico and weakness in the economy and the fiscal health of the government has adversely impacted and may continue to adversely impact us, particularly following Hurricanes Irma and Maria.” included in our Annual Report on Form 10-K for the year ended December 31, 2018.

### ***Property and Casualty Reinsurance Program***

The Company's Property and Casualty segment completed the renewal of its reinsurance property and catastrophe program with an effective date of April 1, 2019 with a term of twelve-months ending on March 31, 2020. The new reinsurance program considers a change in cessions in the Commercial Property quota share agreement from 35% to 25% and provides the segment with a catastrophe loss protection of \$815 million in excess of \$5 million, while cost increased by approximately \$1.4 million when compared to the expiring program.

## Recent Accounting Standards

For a description of recent accounting standards, see note 2 to the condensed consolidated financial statements included in this quarterly report on Form 10-Q.

**Managed Care Membership**

	<b>As of March 31,</b>	
	<b>2019</b>	<b>2018</b>
<b>Managed care enrollment:</b>		
Commercial <sup>1</sup>	437,200	467,896
Medicare	128,090	112,080
Medicaid	355,694	394,454
<b>Total</b>	<b>920,984</b>	<b>974,430</b>
<b>Managed care enrollment by funding arrangement:</b>		
Fully-insured	802,307	825,742
Self-insured	118,677	148,688
<b>Total</b>	<b>920,984</b>	<b>974,430</b>

<sup>(1)</sup> Commercial membership includes corporate accounts, self-funded employers, individual accounts, Medicare Supplement, Federal government employees and local government employees.

**Consolidated Operating Results**

The following table sets forth the Corporation's consolidated operating results. Further details of the results of operations of each reportable segment are included in the analysis of operating results for the respective segments.

	<b>Three months ended</b>	
	<b>March 31,</b>	
	<b>2019</b>	<b>2018</b>
<i>(dollar amounts in millions)</i>		
<b>Revenues:</b>		
Premiums earned, net	\$ 768.0	\$ 752.0
Administrative service fees	2.6	3.3
Net investment income	15.4	13.8
Other operating revenues	1.6	1.1
<b>Total operating revenues</b>	<b>787.6</b>	<b>770.2</b>
Net realized investment gains	1.3	2.9
Net unrealized investment gains (losses) on equity investments	19.7	(16.2)
Other income, net	1.2	1.2
<b>Total revenues</b>	<b>809.8</b>	<b>758.1</b>
<b>Benefits and expenses:</b>		
Claims incurred	623.2	619.0
Operating expenses	132.7	133.1
<b>Total operating expenses</b>	<b>755.9</b>	<b>752.1</b>
Interest expense	1.8	1.7
<b>Total benefits and expenses</b>	<b>757.7</b>	<b>753.8</b>
Income before taxes	52.1	4.3
Income tax expense	17.3	0.4
<b>Net income attributable to TSM</b>	<b>\$ 34.8</b>	<b>\$ 3.9</b>

***Three Months Ended March 31, 2019 Compared to Three Months Ended March 31, 2018******Operating Revenues***

Consolidated premiums earned, net increased by \$16.0 million, or 2.1%, to \$768.0 million. This increase primarily reflects higher premiums in the Managed Care segment by \$18.6 million due to higher Medicare membership and average premiums rates. The increase was partially offset by lower Medicaid membership.

***Net unrealized investment losses on equity investments***

The \$19.7 million in consolidated net unrealized investment gains on equity investments reflects the impact of changes in equity markets.

***Claims Incurred***

Consolidated claims incurred increased by \$4.2 million, or 0.7%, to \$623.2 million mostly due to higher claims in the Managed Care segment. The increase in Managed Care claims primarily reflects higher enrollment in the segment's Medicare business, offset in part by favorable prior period reserve developments. The consolidated loss ratio decreased by 120 basis points to 81.1%. Adjusting for the effect of the Managed Care prior period reserve developments in 2019 and 2018 and moving the Medicare risk score revenue adjustments to their corresponding period, the consolidated loss ratio would have been approximately 82.0% this quarter, about 70 basis points higher than last year, mostly driven by the impact of the 2019 suspension of the Health Insurance Providers Fee (HIP fee) pass-through which accounted for approximately 50 basis points of the increase.

*Operating Expenses*

Consolidated operating expenses decreased by \$0.4 million, or 0.3%, to \$132.7 million. The decrease in operating expenses mostly results from the suspension in 2019 of HIP fee of \$11.7 million offset in part by higher personnel costs and professional services as well as to an increase in the provision for doubtful accounts. For the three months ended March 31, 2019, the consolidated operating expense ratio decreased 40 basis points to 17.2%.

*Income Taxes*

Consolidated income taxes increased by \$16.9 million, to \$17.3 million for the three months ended March 31, 2019. The year over year change in income taxes primarily reflects the increase in income before taxes in the Managed Care segment, which has a higher effective tax rate than our other segments.

**Managed Care Operating Results**

	Three months ended March 31,	
	2019	2018
<i>(dollar amounts in millions)</i>		
Operating revenues:		
Medical premiums earned, net:		
Medicare	\$ 332.7	\$ 287.9
Commercial	198.5	198.7
Medicaid	174.3	200.3
Medical premiums earned, net	705.5	686.9
Administrative service fees	3.7	4.4
Net investment income	5.8	4.8
Total operating revenues	715.0	696.1
Medical operating costs:		
Medical claims incurred	589.9	583.7
Medical operating expenses	103.0	101.8
Total medical operating costs	692.9	685.5
Medical operating income	\$ 22.1	\$ 10.6
Additional data:		
Member months enrollment:		
Medicare	383,608	338,340
Commercial:		
Fully-insured	953,052	961,290
Self-funded	362,490	449,778
Total Commercial	1,315,542	1,411,068
Medicaid	1,029,736	1,171,345
Total member months	2,728,886	2,920,753
Medical loss ratio	83.6%	85.0%
Operating expense ratio	14.5%	14.7%

***Three Months Ended March 31, 2019 Compared to Three Months Ended March 31, 2018***

*Medical Operating Revenues*

Medical premiums earned increased by \$18.6 million, or 2.7%, to \$705.5 million. This increase is principally the result of the following:



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- Medical premiums generated by the Medicare business increased by \$44.8 million, or 15.6%, to \$332.7 million, primarily reflecting higher membership by approximately 45,000 member months as well as higher average premium rates.
- Medical premiums generated by the Commercial business decreased by \$0.2 million, or 0.1%, to \$198.5 million. This fluctuation primarily reflects lower enrollment during the quarter by approximately 8,000 member months and \$3.0 million related to the suspension of the HIP fee pass-through in 2019, offset by higher average premium rates.
- Medical premiums generated by the Medicaid business amounted to \$174.3 million, \$26.0 million, or 13.0% lower when compared to the prior period. This decrease primarily reflects lower enrollment by approximately 142,000 member months, the \$3.8 million collection in 2018 of premiums related to our achievement of the contract's quality incentive metrics, the impact of the profit sharing accrual related to the previous contract, which lowered 2019 premiums by \$3.7 million, and \$3.7 million related to the suspension of the HIP fee pass-through in 2019. The decrease in membership follows the lower membership assigned to us by ASES when implementing the new Medicaid contract effective November 1, 2018. These decreases are partially offset by higher average premiums rates in 2019.

### *Medical Claims Incurred*

Medical claims incurred during the three months ended March 31, 2019 increased by \$6.2 million, or 1.1%, to \$589.9 million when compared to the three months ended March 31, 2018. The medical loss ratio (MLR) of the segment decreased 140 basis points during the 2019 period, to 83.6%. This fluctuation is primarily attributed to the net effect of the following:

- The medical claims incurred of the Medicare business increased by \$24.6 million, or 10.1%, during the 2019 period mostly driven by higher enrollment. The MLR, at 80.6% was 400 basis points lower than the same period last year. Adjusting for the effect of prior period reserve developments in 2019 and 2018 and moving the risk score revenue adjustments to their corresponding period, the Medicare MLR would have been approximately 82.0% this quarter, about 10 basis points lower than last year.
- The medical claims incurred of the Commercial business increased by \$2.9 million, or 1.8%, during 2019 and its MLR increased 160 basis point, to 82.9%. Adjusting for the effect of prior period reserve developments, the Commercial MLR would have been 83.6%, 90 basis points higher than the adjusted MLR for last year due to the 2019 suspension of the HIP fee pass-through and increase in utilization following a change in utilization patterns due to an early Easter holiday in 2018. The elimination of the HIP fee pass-through has an MLR impact of 130 basis points, which lowers the change in the adjusted MLR to a year-over-year decrease of 40 basis points.
- The medical claims incurred in the Medicaid business decreased by \$21.3 million, or 11.9%, reflecting the lower member months enrollment during the 2019 period. The MLR, at 90.3%, was 110 basis point higher than the same period last year. Adjusting for the effect of prior period reserve developments, the Medicaid MLR would have been approximately 90.4% this quarter, 290 basis points higher than the adjusted MLR for last year reflecting the higher required target MLR of the current Medicaid contract and the impact of the elimination in 2019 of the HIP fee. The current Medicaid contract requires a minimum MLR of 92%, including allocation of healthcare quality improvement expenses. The suspension of the HIP fee pass-through accounts for 60 basis points of the increase.

### *Medical Operating Expenses*

Medical operating expenses increased by \$1.2 million, or 1.2%, to \$103.0 million. The operating expense ratio decreased by 20 basis points to 14.5% in 2019. The higher operating expenses mostly result from higher personnel costs and commission expense, as well as to an increase in the provision for doubtful accounts. These increases were partially offset by an \$11.7 million decrease in the HIP Fee due to the moratorium of the fee in 2019.

**Life Insurance Operating Results**

	<b>Three months ended March 31,</b>	
	<b>2019</b>	<b>2018</b>
<i>(dollar amounts in millions)</i>		
Operating revenues:		
Premiums earned, net:		
Premiums earned	\$ 45.6	\$ 43.0
Assumed earned premiums	0.7	0.8
Ceded premiums earned	(2.1)	(2.3)
Premiums earned, net	44.2	41.5
Net investment income	6.6	6.0
Total operating revenues	50.8	47.5
Operating costs:		
Policy benefits and claims incurred	26.0	25.0
Underwriting and other expenses	19.2	18.9
Total operating costs	45.2	43.9
Operating income	\$ 5.6	\$ 3.6
Additional data:		
Loss ratio	58.8%	60.2%
Operating expense ratio	43.4%	45.5%

***Three Months Ended March 31, 2019 Compared to Three Months Ended March 31, 2018******Operating Revenues***

Premiums earned, net increased by \$2.7 million, or 6.5% to \$44.2 million as the result of higher sales in the Individual Life and Cancer lines of business.

***Policy Benefits and Claims Incurred***

Policy benefits and claims incurred increased by \$1.0 million, or 4.0%, to \$26.0 million, mostly as the result of higher actuarial reserves following improved portfolio persistency during the period.

***Underwriting and Other Expenses***

Underwriting and other expenses increased \$0.3 million, or 1.6%, to \$19.2 million mostly reflecting the segment's higher volume of business. The segment's operating expense ratio improved 210 basis points to 43.4%.

**Property and Casualty Insurance Operating Results**

<i>(dollar amounts in millions)</i>	<b>Three months ended March 31,</b>	
	<b>2019</b>	<b>2018</b>
<b>Operating revenues:</b>		
Premiums earned, net:		
Premiums written	\$ 31.0	\$ 33.6
Premiums ceded	(13.4)	(14.7)
Change in unearned premiums	<u>1.8</u>	<u>5.3</u>
Premiums earned, net	<u>19.4</u>	<u>24.2</u>
Net investment income	<u>2.5</u>	<u>2.4</u>
Total operating revenues	<u>21.9</u>	<u>26.6</u>
<b>Operating costs:</b>		
Claims incurred	<u>8.6</u>	<u>11.1</u>
Underwriting and other expenses	<u>9.7</u>	<u>12.4</u>
Total operating costs	<u>18.3</u>	<u>23.5</u>
Operating income	<u>\$ 3.6</u>	<u>\$ 3.1</u>
<b>Additional data:</b>		
Loss ratio	<u>44.3%</u>	<u>45.9%</u>
Operating expense ratio	<u>50.0%</u>	<u>51.2%</u>

***Three Months Ended March 31, 2019 Compared to Three Months Ended March 31, 2018***

*Operating Revenues*

Total premiums written decreased by \$2.6 million, or 7.7%, to \$31.0 million, mostly driven by lower sales of Commercial Property products, mainly as a result of selective and disciplined underwriting of Commercial risks. The decrease in sales are partially offset by increases in premium rates for commercial accounts.

The premiums ceded to reinsurers decreased by \$1.3 million, or 8.8%, mostly due to a decrease in facultative reinsurance reflecting the lower premiums written in commercial accounts during 2019, partly offset by higher catastrophe non-proportional reinsurance costs.

The \$3.5 million decrease in the change in unearned premiums reflects the segment's lower premiums written in 2019.

*Claims Incurred*

Claims incurred decreased by \$2.5 million, or 22.5%, to \$8.6 million mostly due to an unfavorable reserve development in the 2018 period and to the segment's lower premiums volume. The loss ratio decreased by 160 basis points, to 44.3% during this period, primarily as the result of favorable loss experience in the Allied line of business.

*Underwriting and Other Expenses*

Underwriting and other operating expenses decreased by \$2.7 million, or 21.8%, to \$9.7 million mostly due to a lower net commission expense following the decrease in premiums earned. The operating expense ratio was 50.0%, 120 basis points lower than prior year.

**Liquidity and Capital Resources****Cash Flows**

A summary of our major sources and uses of cash for the periods indicated is presented in the following table:

	<b>Three months ended</b>	
	<b>March 31,</b>	
<i>(dollar amounts in millions)</i>	<b>2019</b>	<b>2018</b>
<b>Sources (uses) of cash:</b>		
Cash (used in) provided by operating activities	\$ (69.9)	\$ 130.5
Net proceeds (purchases) of investment securities	16.5	(75.9)
Net capital expenditures	(3.0)	(4.9)
Payments of long-term borrowings	(0.8)	(0.8)
Proceeds from policyholder deposits	3.6	6.2
Surrenders of policyholder deposits	(4.6)	(7.2)
Repurchase and retirement of common stock	-	(14.3)
Other	36.5	(20.0)
<b>Net (decrease) increase in cash and cash equivalents</b>	<b>\$ (21.7)</b>	<b>\$ 13.6</b>

Decrease in net cash provided by operating activities by approximately \$200.4 million mostly reflects the collection in advance of April CMS premiums in the 2018 period, lower premium collections in the Managed Care segment, and Property and Casualty hurricane related claim payments, offset in part by lower payments to suppliers and employees.

Net proceeds from investments in securities are part our asset/liability management strategy.

In August 2017 the Company's Board of Directors authorized a \$30.0 million repurchase program of its Class B common stock and in February 2018 the Company's Board of Directors authorized a \$25.0 million expansion of this program. Repurchases were conducted through open-market purchases of Class B shares only, in accordance with Rule 10b-18 under the Securities Exchange Act of 1934, as amended. During the three months ended March 31, 2018, the Company repurchased and retired under this program 563,559 of our Class B Common Stock shares at an average per share price of \$25.10, for an aggregate cost of \$14.3 million. No share repurchases were made during the three months ended March 31, 2019.

The fluctuation in the Other sources (uses) of cash is attributed to changes in the amount of outstanding checks over bank balances.

**Financing and Financing Capacity**

We have several short-term facilities available to address timing differences between cash receipts and disbursements. These short-term facilities are mostly in the form of arrangements to sell securities under repurchase agreements. As of March 31, 2019, we had \$60.0 million of available credit under these facilities. There are no outstanding short-term borrowings under these facilities as of March 31, 2019.

On December 28, 2016, TSM entered into a \$35.5 million credit agreement with a commercial bank in Puerto Rico. The agreement consists of three term loans: (i) Term Loan A in the principal amount of \$11.2 million, (ii) Term Loan B in the principal amount of \$20.2 million and (iii) Term Loan C in the principal amount of \$4.1 million. Term Loan A matures in October 2023 while the Term Loans B and C mature in January 2024. Term Loan A was used to refinance a previous \$41.0 million secured loan payable with the same commercial bank. Pursuant to the credit agreement, interest is payable on the outstanding balance of the Loan at the following annual rate: (i) 1% over LIBOR for Term Loan A, (ii) 2.75% over LIBOR for Term Loan B, and (iii) 3.25% over LIBOR for Term Loan C. The loan includes certain financial and non-financial covenants, which are customary for this type of facility, including but not limited to, restrictions on the granting of certain liens, limitations on acquisitions and limitations on changes in control and dividends. Failure to meet these covenants may trigger the accelerated payment of the outstanding balance. As of March 31, 2019, we are in compliance with these covenants.

TSA has a \$10.0 million revolving loan agreement with a commercial bank in Puerto Rico. This line of credit has an interest rate of 30-day LIBOR plus 25 basis points contains certain financial and non-financial covenants that are customary for this type of facility. This line of credit matured on April 30, 2019 and was renewed for an additional year.

We anticipate that we will have sufficient liquidity to support our currently expected needs.

Further details regarding the senior unsecured notes and the credit agreements are incorporated by reference to “Item 7.—Management Discussion and Analysis of Financial Condition and Results of Operations” included in our Annual Report on Form 10-K for the year ended December 31, 2018.

### ***Item 3. Quantitative and Qualitative Disclosures about Market Risk***

We are exposed to certain market risks that are inherent in our financial instruments, which arise from transactions entered into in the normal course of business. We have exposure to market risk mostly in our investment activities. For purposes of this disclosure, “market risk” is defined as the risk of loss resulting from changes in interest rates and equity prices. No material changes have occurred in our exposure to financial market risks since December 31, 2018. A discussion of our market risk is incorporated by reference to “Item 7A. Quantitative and Qualitative Disclosures about Market Risk” included in our Annual Report on Form 10-K for the year ended December 31, 2018.

### ***Item 4. Controls and Procedures***

#### **Evaluation of Disclosure Controls and Procedures**

In connection with the preparation of this Quarterly Report on Form 10-Q, management, under the supervision and with the participation of the chief executive officer and chief financial officer, conducted an evaluation of the effectiveness of the “disclosure controls and procedures” (as such term is defined under Exchange Act Rule 13a-15(e)) of the Corporation and its subsidiaries. Disclosure controls and procedures are designed to ensure that information required to be disclosed in reports filed or submitted under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in Securities and Exchange Commission rules and forms and that such information is accumulated and communicated to management, including the chief executive officer and chief financial officer, to allow timely decisions regarding required disclosures. A control system, no matter how well conceived and operated, can provide only reasonable, not absolute, assurance that the objectives of the control system are met. There are inherent limitations to the effectiveness of any system of disclosure controls and procedures, including the possibility that judgments in decision-making can be faulty, and breakdowns as a result of simple errors or mistake. Accordingly, even effective disclosure controls and procedures can only provide reasonable assurance of achieving their control objectives. The design of any system of controls also is based in part upon certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions.

Based on this evaluation, our chief executive officer and chief financial officer have concluded that as of March 31, 2019, which is the end of the period covered by this Quarterly Report on Form 10-Q, our disclosure controls and procedures are effective to a reasonable level of assurance.

There were no significant changes in our disclosure controls and procedures, or in factors that could significantly affect internal controls, subsequent to the date the chief executive officer and chief financial officer completed the evaluation referred to above.

#### **Changes in Internal Controls Over Financial Reporting**

No changes in our internal control over financial reporting (as such term is defined in Exchange Act Rule 13a-15(f)) occurred during the fiscal quarter ended March 31, 2019 that materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

## Part II – Other Information

### Item 1. Legal Proceedings

For a description of legal proceedings that have experienced significant developments during this quarter, see note 12 to the condensed consolidated financial statements included in this quarterly report on Form 10-Q.

### Item 1A. Risk Factors

For a description of our risk factors, see Item 1A of Part I of our Annual Report on Form 10-K for the year ended December 31, 2018.

### Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

Not applicable.

### Item 3. Defaults Upon Senior Securities

Not applicable.

### Item 4. Mine Safety Disclosures

Not applicable.

### Item 5. Other Information

Not applicable.

### Item 6. Exhibits

<i>Exhibits</i>	<i>Description</i>
<a href="#">11</a>	Statement re computation of per share earnings; an exhibit describing the computation of the earnings per share for the three months ended March 31, 2019 and 2018 has been omitted as the detail necessary to determine the computation of earnings per share can be clearly determined from the material contained in Part I of this Quarterly Report on Form 10-Q.
<a href="#">31.1*</a>	Certification of the President and Chief Executive Officer required by Rule 13a-14(a)/15d-14(a).
<a href="#">31.2*</a>	Certification of the Executive Vice President and Chief Financial Officer required by Rule 13a-14(a)/15d-14(a).
<a href="#">32.1*</a>	Certification of the President and Chief Executive Officer required pursuant to 18 U.S.C Section 1350.
<a href="#">32.2*</a>	Certification of the Executive Vice President and Chief Financial Officer required pursuant to 18 U.S.C Section 1350.

All other exhibits for which provision is made in the applicable accounting regulation of the United States Securities and Exchange Commission are not required under the related instructions or are inapplicable, and therefore have been omitted.

\* Filed herein.

## SIGNATURES

Pursuant to the requirements of the United States Securities and Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

**Triple-S Management Corporation**  
Registrant

Date: May 9, 2019

By: /s/ Roberto García-Rodríguez  
Roberto García-Rodríguez  
*President and Chief Executive Officer*

Date: May 9, 2019

By: /s/ Juan J. Román-Jiménez  
Juan J. Román-Jiménez  
*Executive Vice President and Chief Financial Officer*

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## Section 2: EX-31.1 (EXHIBIT 31.1)

Exhibit 31.1

### CERTIFICATION

I, Roberto García-Rodríguez, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Triple-S Management Corporation;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officers and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officers and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal

control over financial reporting.

Date: May 9, 2019

By: /s/ Roberto García-Rodríguez  
Roberto García-Rodríguez  
*President and Chief Executive Officer*

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## Section 3: EX-31.2 (EXHIBIT 31.2)

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Exhibit 31.2

### CERTIFICATION

I, Juan J. Román-Jiménez, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Triple-S Management Corporation;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officers and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officers and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 9, 2019

By: /s/ Juan J. Román-Jiménez  
Juan J. Román-Jiménez  
*Executive Vice President and Chief Financial Officer*

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## Section 4: EX-32.1 (EXHIBIT 32.1)

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**CERTIFICATION****PURSUANT TO 18 U.S.C. SECTION 1350,  
AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Quarterly Report of Triple-S Management Corporation (the Company) on Form 10-Q for the period ended March 31, 2019 as filed with the Securities and Exchange Commission on the date hereof (the Report), I, Roberto García-Rodríguez, President and Chief Executive Officer of the Company, certify, pursuant to 18 U.S.C. § 1350, as adopted pursuant to § 906 of the Sarbanes-Oxley Act of 2002, that:

- a) The Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- b) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: May 9, 2019

By: /s/ Roberto García-Rodríguez

Roberto García-Rodríguez

*President and Chief Executive Officer*

A signed original of this written statement required by Section 906 has been provided to the Corporation and will be retained by the Corporation and furnished to the Securities and Exchange Commission or its staff upon request.

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**Section 5: EX-32.2 (EXHIBIT 32.2)****CERTIFICATION****PURSUANT TO 18 U.S.C. SECTION 1350,  
AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Quarterly Report of Triple-S Management Corporation (the Company) on Form 10-Q for the period ended March 31, 2019 as filed with the Securities and Exchange Commission on the date hereof (the Report), I, Juan J. Román-Jiménez, Executive Vice President and Chief Financial Officer of the Company, certify, pursuant to 18 U.S.C. § 1350, as adopted pursuant to § 906 of the Sarbanes-Oxley Act of 2002, that:

- a) The Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- b) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: May 9, 2019

By: /s/ Juan J. Román-Jiménez

Juan J. Román-Jiménez

*Executive Vice President and Chief Financial Officer*

A signed original of this written statement required by Section 906 has been provided to the Corporation and will be retained by the Corporation and furnished to the Securities and Exchange Commission or its staff upon request.

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